

## Service-Message return shipment

### Gripping Systems

<b>1. order-type</b>				
<input type="checkbox"/> repair	<input type="checkbox"/> for credit	<input type="checkbox"/> return of a permanent loan	<input type="checkbox"/> complaint	<input type="checkbox"/> modification
<b>2. SCHUNK recipient:</b>				
date:	name:		department:	
<input type="checkbox"/> replacement delivered with order-no:		<input type="checkbox"/> customer expects replacement		
<b>3. Ordering channel</b>				
<input type="checkbox"/> SCHUNK E-Shop		<input type="checkbox"/> other channels		
<b>4. customer information</b>				
company:		customer-no.		count
street:		order-no.:		
postal code/city:		phone/fax:		
contact person:		e-mail:		
<b>5. information about final customer</b>				
company:		customer-no.		count
street:		order-no.:		
postal code/city:		phone/fax:		
contact person:		e-mail:		
<b>6. SCHUNK-products</b>				
type:		Serial no.:		
		ID-Nr.:		
<b>7. description of defects</b>				
frequency of defects:	<input type="checkbox"/> sporadic	<input type="checkbox"/> periodic	<input type="checkbox"/> permanent	
<i>overall</i>	<i>pneumatic products</i>		<i>electric products</i>	
<input type="checkbox"/> slackness of the guidance/jaw <input type="checkbox"/> not reaching the end position <input type="checkbox"/> operating noises <input type="checkbox"/> broken jaw <input type="checkbox"/> bucking <input type="checkbox"/> blockage	<input type="checkbox"/> leakage <input type="checkbox"/> fracture of housing <input type="checkbox"/> leak of oil/grease <input type="checkbox"/> teaching not possible (specify sensor-ID-Nr.) <input type="checkbox"/> expected process times not ? <input type="checkbox"/> insufficient gripping force <input type="checkbox"/> hitting in the end positions <input type="checkbox"/> incorrect element or drill hole <input type="checkbox"/> hindered rotation		<input type="checkbox"/> SPS reports communication errors <input type="checkbox"/> gripper does not move properly <input type="checkbox"/> indicator lights are on <input type="checkbox"/> missing communication <input type="checkbox"/> parts are bent/deformed <input type="checkbox"/> no function of the voltage supply <input type="checkbox"/> unit does not reference <input type="checkbox"/> moving to the wrong position <input type="checkbox"/> no proper signal transmission (DDF/SRU-EDF/MRD-S/ERS-EDF)	
<input type="checkbox"/> other defects:				

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